

RPA Case Study Data Migration

Business Challenges

- Policy documents were scanned images instead of being in electronic format
- Manual intervention and manual data entry process were required which were not only time consuming but also vulnerable to errors.

Our Solution

- Converted the images into text files, read the data from the CSV files and loaded them into destination systems
- This end to end process was 'Botified' using intelligent digital workers that utilized computer vision to read the scanned documents
- This improved the productivity by more than 90% and reduced the Average Handling Time (AHT) from hours to minutes.

Process Automated

- Images to text file conversation
- Data loading from CSV files to destination systems
- End to end process to read the scanned documents

Platform and Technology Details







Business Benefits: Eliminate of human errors with 100% accuracy; Cost Saving; Reduce cycle time; Increased process time